

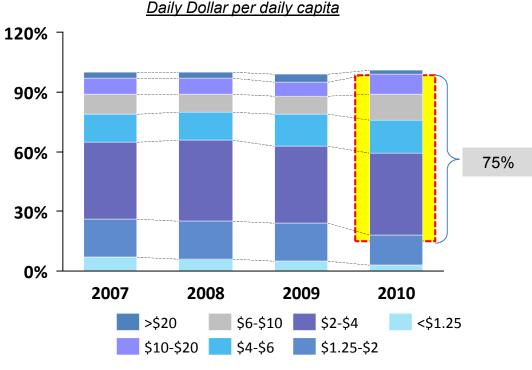
# Increasing middle class accelerates Indonesia's market buying power and leads to greater opportunities for business growth

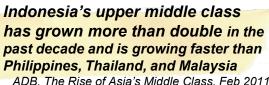
## Middle income class accounts for 75% of total expenditures

#### Significant smart phone growth

Growth of device unit sold in Indonesia

118%





#### Source:

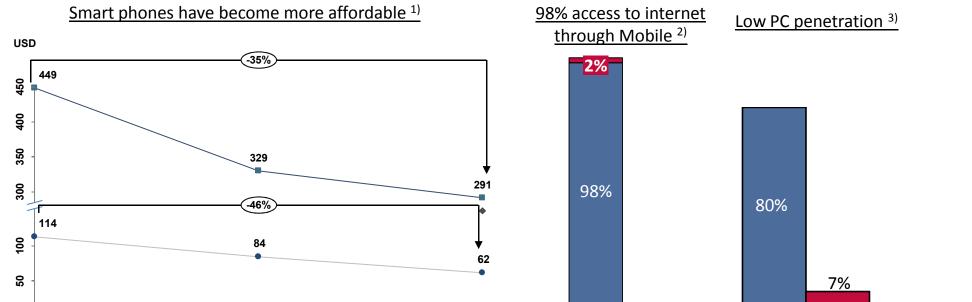
- 1. National Statistic Agency (BPS)
- 2. OECD economic outlook
- 3. ADB

1

# Dr

#### Mobile Internet is dominant in Indonesia

#### Driven by low PC and Fix Line penetration and affordability of handset



2011

**Fixed access** 

Mobile access

Surging demand for mobile internet presents a huge opportunity for XL

Source: 1. GFK presentation

2009

2. Euromonitor International

3. ITU & Internal analysis

Notes: penetration as % of population; mobile internet defined as accessing the internet through handset

2010

Feature phone - Smartphone



PC

Mobile

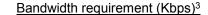
Penetration Penetration

# Indonesian love video: YouTube is #5

#### Video demand will strongly drive Data even further

#### Given the supply Indonesian mobile users among the highest likeliness to watch video

**Bandwidth requirements** much higher with Video



20

**Browsing** 



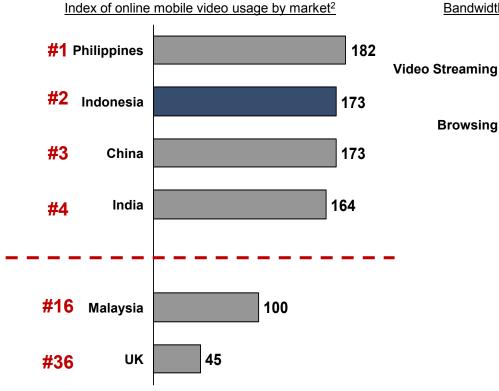
Top internet sites in Indonesia<sup>1</sup>











We need to prepare for even bigger data explosion

#### Source:

- Nielsen survey report (September 2010), http://www.plugqd.in/online-video-consumption-market-research-297/
- Web search



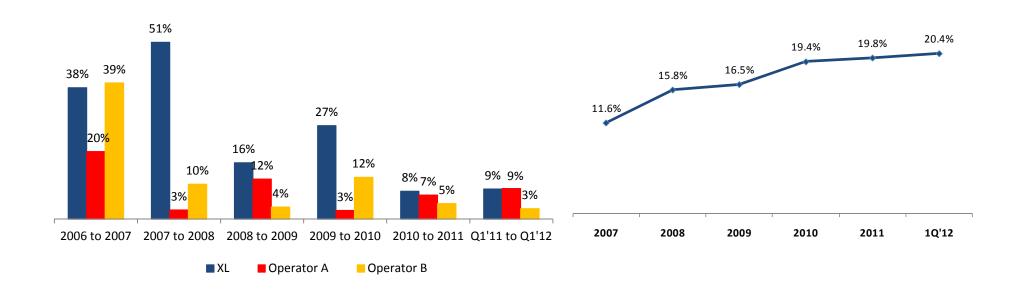
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# For the past 4 years, XL has continuously outperformed the competitors

## YoY revenue growth outperformed competitors since 2008

#### **Improvement in Revenue Market Share**

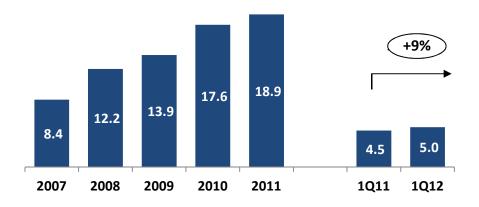




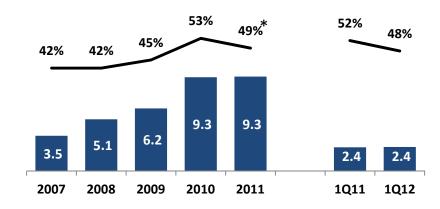
#### Strong Financial Performance driven by data since 2011

#### Revenue (in IDR Tn)

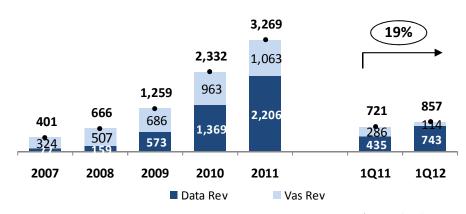
#### EBITDA (in IDR Tn) & EBITDA margin (%)

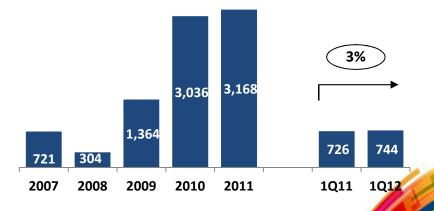


Data & Vas Revenue (in IDR Bn)



Net Income (in IDR Bn)\*\*





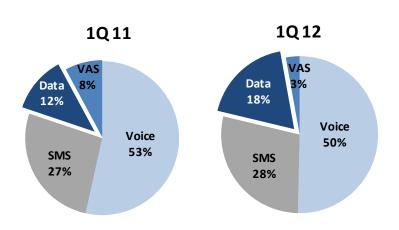
<sup>\*</sup>Normalized EBITDA margin due to provision of severance payment FY11 Rp 269 bn is 51% \*\*Net income excluding unrealised forex loss/gain, accelerated depreciation and provision for severance payment

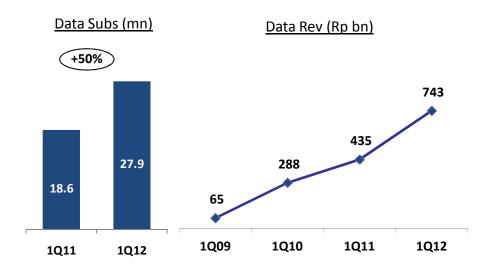
# Shift in row

#### In 1Q12, XL continues to focus on Data

#### Shift in revenue composition

#### ... With momentum on Data Adoption





Increased data adoption with 60% of XL's subscribers are data users and quadruple data traffic

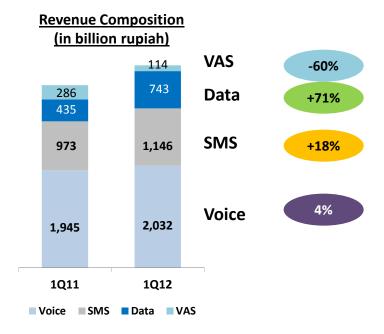


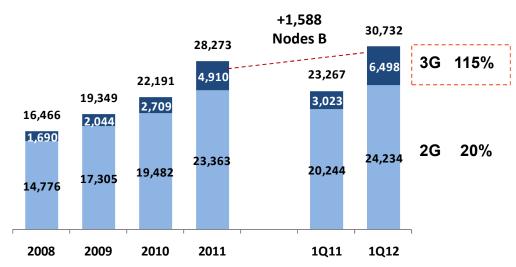


# Data is the fastest growing segment, supported by infrastructure expansion

#### ... Driven by strong growth in data

#### ... Supported by Focus on Infrastructure





Investing for growth with highest 3G rollout





#### Right Infrastructure is a Key enabler

Backbone

- Nationwide backbone network linking all regions in Indonesia
- More than 22,000 km of Fiber Optic Transmission

Core

- Advanced Core Network with NGN capabilities and LTE ready
- Better capacity & operation management through latest IP Core transmission

**Backhaul** 

- All RNC on fiber
- By mid 2012, 100% of Node B will be full IP and/or fiberized
- IP capacity upgradable to ~155 Mbps

**Access** 

- Strongly positioned as one of the leaders in data with 6,498 Nodes B
- Providing superior and reliable experience in data
- Total BTS has reached more than 30,000 BTS (2G & 3G)

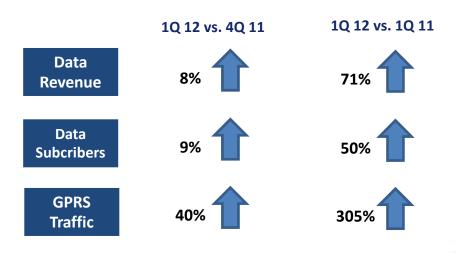
### Focusing on Pay per Use with reliable service

- XL Launched a new tagline, XLangkah Lebih Maju as a commitment to customer to provide Fast, Clear and reliable service.
- This is supported by Hot Rod 3G+ program in major cities to build awareness of 3G by upgrading end-to end transmission for greater capacity and network performance.
- It is now available in 8 big cities: Jakarta, Surabaya, Medan, Denpasar, Bandung, Semarang, Yogyakarta and Palembang.
- Discontinue unlimited package and promoting Pay As You Use charging method.

We saw:

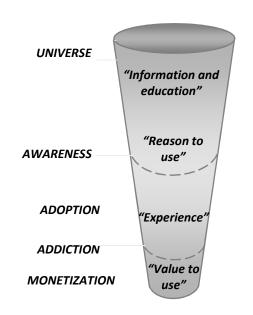


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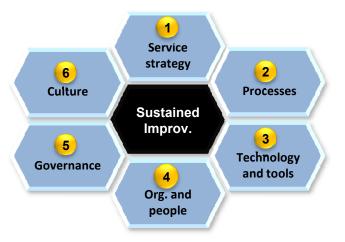


#### **XL focus on Customer Experience**

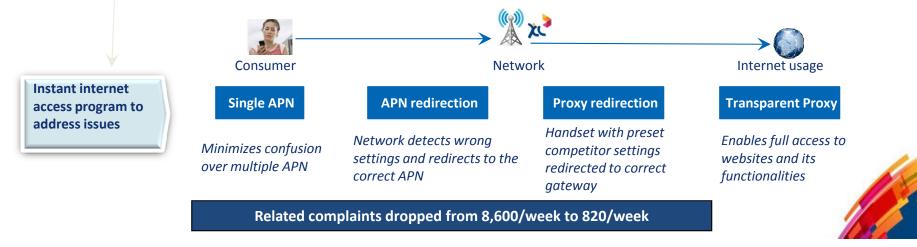
Establish a service-centric organization by forming Service Management Department in Q3'11 as guardian to drive customer experience agenda, with proper governance and processes



Six -pronged program was undertaken...



Example: Instant internet access FTR projects to enable seamless, plug-and-play internet



### XL strengthens its position as a leading Data service provider

		Functional brand attributes	XC			Operator 1			Operator 2		
			Jan	Feb	Mar	Jan	Feb	Mar	Jan	Feb	Mar
	Fast	Reliable 3G Network	38	42	41	40	36	36	23	28	27
eading.		Fast data transmission	40	42	37	43	37	35	26	26	25
On par		Stable data transmit	41	36	39	42	36	36	28	25	29
		Supported by advanced technology	43	43	47	43	40	39	31	32	33
	Simple	Easy access to Facebook	42	45	42	33	34	35	34	32	32
		Easy access to Email	36	39	40	34	33	34	27	30	30
		Easy access to Twitter	35	39	40	34	33	31	28	29	30
	Value	Quality BB service	42	43	48	41	39	41	23	24	28
		Value for money	43	43	47	42	40	44	30	33	35
		Affordable brand	51	46	46	38	40	35	36	38	35
		Flexible tariff plan	34	42	43	29	34	36	24	32	32
		Cheap internet rates	42	45	43	27	32	31	29	34	31



#### **Expand to adjacent Data business**

#### **Opportunities**

#### **Initial Incubation**

#### **Product/Partner**

Financial Service

- ~90% of population has no access to financial services (un-banked)
- No leading ecosystem exists

- Obtained e-Money license from Central Bank
- Mobile Payment and Remittance platform



**Commerce** 

- High mobile penetration (~70%) will stimulate growth in m-commerce
- No leading ecosystem exists

Online payment with multiply



**Entertainment** 

- Exponential growth in mobile video traffic
- High quality handsets enable rich entertainment contents

**Content and Application** 



**Advertising** 

- To capture total Ad spending; benefits from interactivity and location-based
- Leverage strong customer analytics to offer personalized content



Launched interstitial page with various advertisers













#### Robust growth in Voice revenue due to strategic offerings





- Focus on customer's share of wallet to mitigate the decline in Voice revenue
- Introduced bucket plan of Voice and SMS starting 3Q11 with Tariff Ampuh package until recent offer,
   Pay 1 Minute get 1 Hour, we saw :
- Increase voice revenue 4% YoY in 1Q 12
- SMS revenue 18% YoY and 2% QoQ in 1Q 12
- Increase total subscribers by 7.2 mn YoY in 1Q 12
   bringing total subscribers to 46.4mn
- Increase in minutes of usage by 61% YoY in 1Q 12





XL's shareholders through the AGMS have approved dividend payment of Rp1,107.4 billion or 35% of 2011 normalized net income.

XL's dividend policy is at least 30% of prior year normalized net income. XL targets to <u>progressively</u> increase the payout ratio in the future



**Cash out CAPEX** 

#### **Guidance**

#### 2012 Guidance

Revenue growth

In line with or better than the market

EBITDA Margin

Higher 40's

Between IDR 7-8 Tn, of which around 60% is for data/3G service

