

### PT XL AXIATA TBK. (XL)

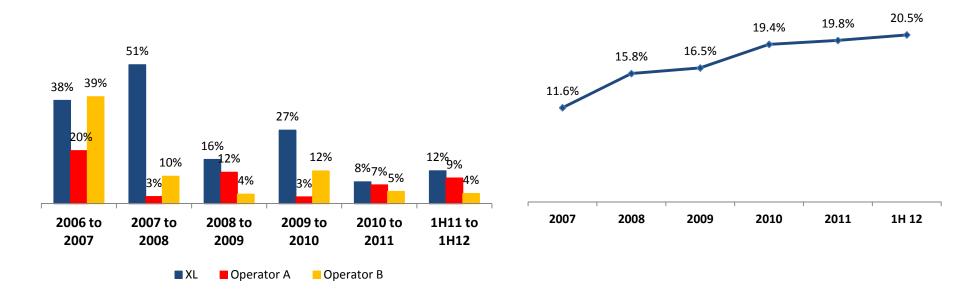
### CORPORATE PRESENTATION 1H 2012



# For the past 4 years, XL has continuously outperformed the competitors

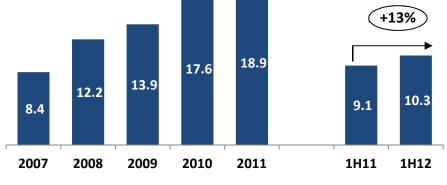
YoY revenue growth outperformed competitors since 2008

Improvement in Revenue Market Share

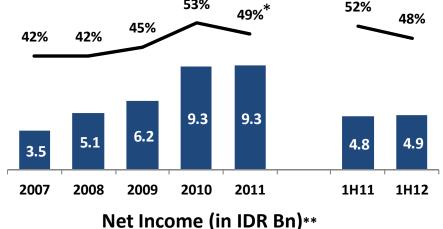


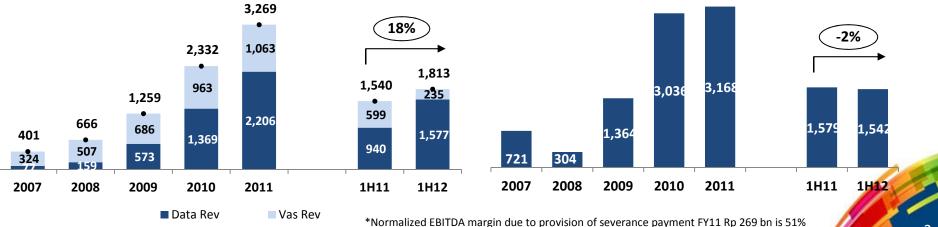






#### Data & Vas Revenue (in IDR Bn)





Source: Company data

\*\*Net income excluding unrealised forex loss/gain, accelerated depreciation and provision for severance payment



### The context is changing: Consumer behavior is shifting

The 'old' game was played on Voice at competitive price



### Mainly voice and SMS

- Limited data usage
- No Skype Mobile yet

#### Mostly feature phones

- Limited Smartphone penetration
- No iPhone or Android

Price key driver of usage

## The game now is multidimensional and complex

Indonesia now is...



### Shifting communication patterns

 Towards Social Networking, messaging, always on, Apps, ...

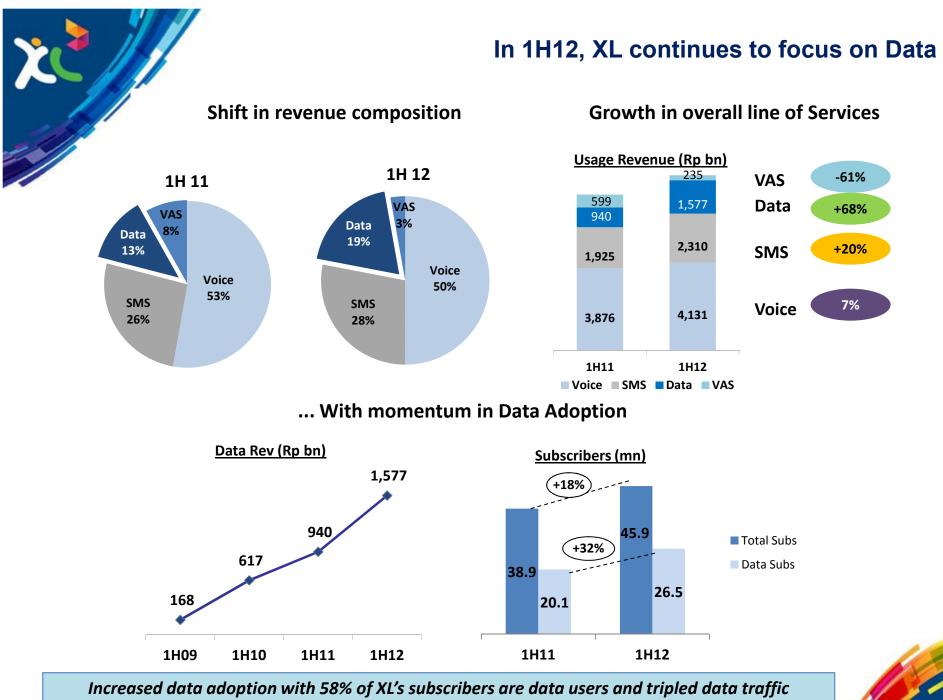


#### Role of mobile phone changing in peoples lives

- Increasing penetration of Smartphones
- Content and apps more relevant

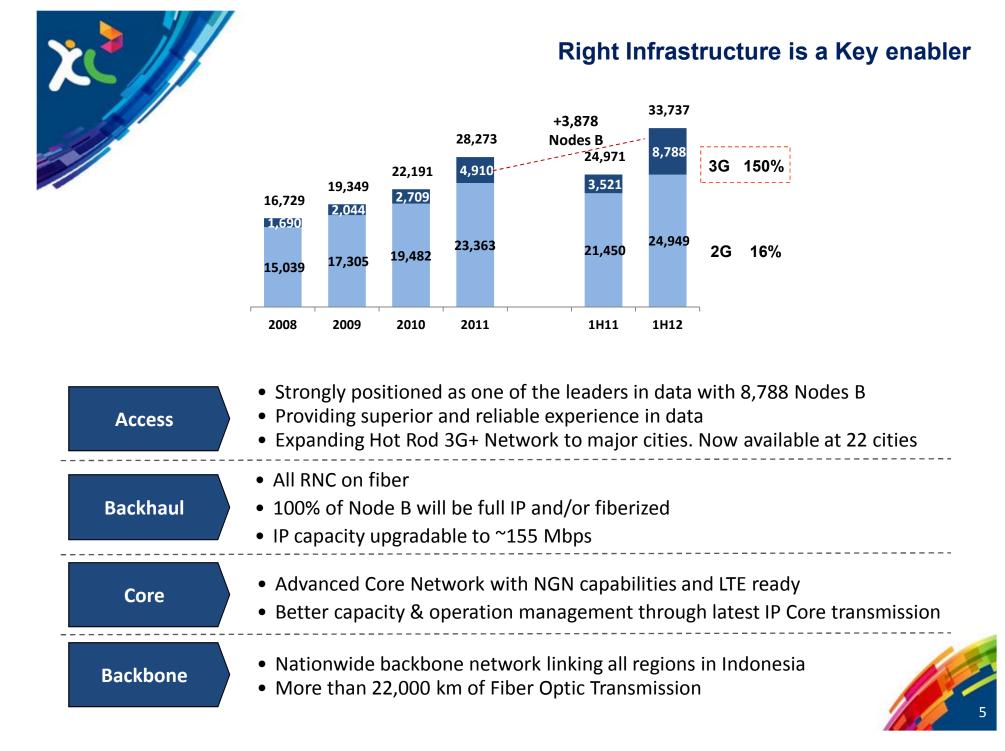
Demand for good quality and reliable service





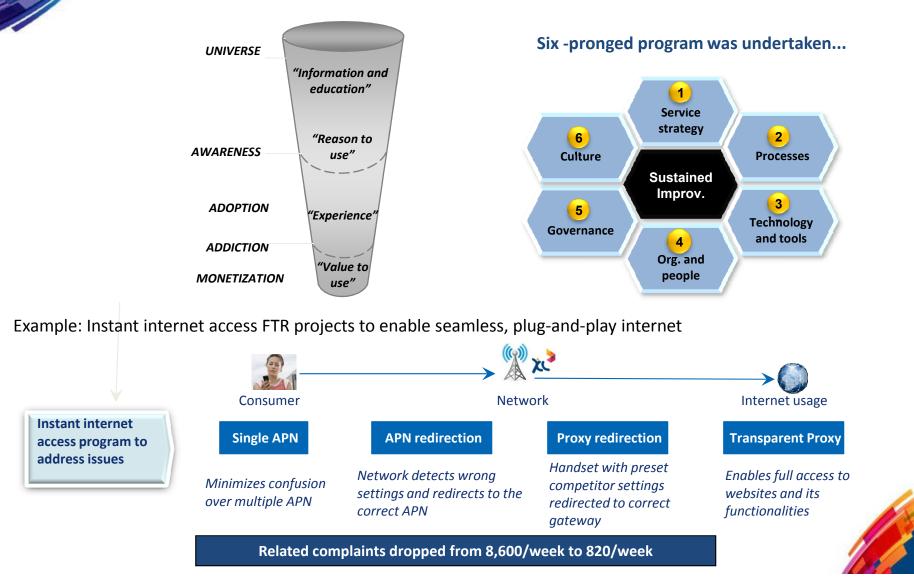
Source: Company data

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Establish a service-centric organization by forming Service Management Department in Q3'11 as guardian to drive customer experience agenda, with proper governance and processes

**XL focus on Customer Experience** 



### XL strengthens its position as a leading Data service provider

		کرد			Operator 1		Operator 2		2	
	Functional brand attributes	Apr	Мау	Jun	Apr	Мау	Jun	Apr	Мау	Jun
	Reliable 3G Network	40	40	40	37	37	38	27	29	28
	Fast data transmission	40	40	40	38	38	40	25	26	27
Fast	Stable data transmit	38	40	40	37	38	40	26	30	30
	Supported by advanced technology	45	46	45	41	42	43	33	34	34
	Easy access to Facebook	43	42	42	34	35	37	31	33	34
Simple	Easy access to Email	38	38	37	36	36	36	30	28	28
	Easy access to Twitter	39	40	39	33	33	35	30	29	29
	Good quality for smartphone	40	42	43	39	39	41	27	30	31
	Transparency in price	38	39	39	33	35	37	29	31	31
Value	Affordable brand	47	47	46	36	36	39	37	40	41
	Flexible tariff plan	39	41	40	35	36	38	30	30	30
	Cheap internet rates	41	39	38	30	30	31	31	31	32

xc*		Expand to adjacent Data business				
	Opportunities	Initial Incubation	<b>Product/Partner</b>			
Financial Service	<ul> <li>~90% of population has no access to financial services (un-banked)</li> <li>No leading ecosystem exists</li> </ul>	<ul> <li>Obtained e-Money license from Central Bank</li> <li>Mobile Payment and Remittance platform</li> </ul>				
Commerce	<ul> <li>High mobile penetration (~70%) will stimulate growth in m-commerce</li> <li>No leading ecosystem exists</li> </ul>	<ul> <li>Online payment</li> <li>Bill Payment</li> <li>Physical Payment</li> </ul>	🤹 MULTIPLY			
Entertainment	<ul> <li>Exponential growth in mobile video traffic</li> <li>High quality handsets enable rich entertainment contents</li> </ul>	Content and Application				
Advertising	<ul> <li>To capture total Ad spending; benefits from interactivity and location-based</li> <li>Leverage strong customer analytics to offer personalized content</li> </ul>	M-Ads: Launched interstitial page with various advertisers	DOCC CIGM			













### 2012 Guidance

Revenue growth	In line with or better than the market				
EBITDA Margin	Higher 40's				
Cash out CAPEX	Between IDR 7-8 Tn, of which around 60% is for data/3G service				





# Thank you